



# City of Slidell

Press Release

FOR IMMEDIATE RELEASE

Department of Cultural and Public Affairs ♦ 444 Erlanger Street ♦ Slidell, LA 70458

December 2, 2005

## *Hurricane Katrina Update 12-2-05*

**UTILITY BILLING:** The City of Slidell mailed utility bills last week for residents and businesses who receive water, sewer and garbage pickup services from the city. The bills are for services for August, September, October, November, and December and will include a Hurricane Katrina Credit for one of those months. All late fees and penalties will be waived through January 2006. The total balance will be due on January 20, 2006.

January services will be billed on February 1, 2006. Bank drafts will be discontinued until February 2006. Customers can use online payment through their banks.

Please use our return envelope or mail payment to Utility Billing, City of Slidell, P.O. Box 4930, Covington, LA 70434-4930 or use the Drop Box at the Finance Building on 2045 Second Street, Slidell, LA. For security purposes, no over-the-counter payments will be accepted.

If you wish to disconnect services or change your mailing address, please notify the City of Slidell by mail at the address above or by submitting a Citizen Work Order Request online at the city's website, [www.slidell.la.us](http://www.slidell.la.us). If a current customer wishes to disconnect services and return to the same address, the \$60 Service Fee will be waived.

Because of our limited phone lines, space and personnel, please mail or use the Drop Box for all correspondence. Questions may be e-mailed to [wbilling@cityofslidell.org](mailto:wbilling@cityofslidell.org).

**NOTICE - SLIDELL DEBRIS REMOVAL:** The Corps of Engineers and Gulf States contractors would like to inform citizens living north of Gause Boulevard that the **FINAL** pass for debris removal, with the exception of stumps, will begin on Monday, November 28, 2005. The final pass will run until all debris that is placed curbside has been removed. The City of Slidell is urging all residents living north of Gause Boulevard to move all debris curbside prior to that date.

The contractors will return to remove all stumps placed in the public rights-of-way at a later date that will be determined by the Corps of Engineers. Debris removal in south Slidell will continue at a quicker pace. A final pass for south Slidell is anticipated to occur sometime before the year's end.

**NOTICE - WHITE GOODS AND HAZARDOUS HOUSEHOLD WASTE REMOVAL:** The US EPA and the City of Slidell are hereby issuing notification to all residents within the City of Slidell that EPA will begin the **FINAL** pickup of **WHITE GOODS** (refrigerators, freezers) and hazardous household waste on Monday, November 28, 2005. All affected City Residents are asked to place any white goods they wish to have removed curbside by Monday morning, November 28.

**NOTICE - HOUSEHOLD HAZARDOUS WASTE DROP-OFF SITE OPEN:** The City of Slidell and the U.S. Environmental Protection Agency (EPA) in cooperation with the National Guard have set up a household hazardous waste drop-off area at the East Gate of Camp Villere. Residents are asked to bring household hazardous waste to this collection site between the hours of 8:00 a.m. and 4:00 p.m. from now until December 21.

EPA will be winding down residential curb-side pick up of household hazardous waste which is why this drop-off area has been established.

Items that will be accepted for drop-off include: cleaning products, automotive products, lawn and garden products, indoor pesticides, workshop/painting supplies, and propane tanks. Please do not bring debris or appliances to this site. Debris and appliances will continue to be picked up by the U.S. Army Corps of Engineers.

Directions to the household hazardous waste collection site are as follows: Take U.S. Highway 11 to Browns Village Road. Go west along Browns Village Road about 3 miles to the East Gate of Camp Villere. The drop-off site is located just inside the East Gate.

**\*\*\* Please report any illegal dumping of white goods to the City of Slidell at 646-4330 or email at [cdeets@cityofslidell.org](mailto:cdeets@cityofslidell.org).\*\*\***

**SUBSTANTIALLY DAMAGED HOMES UPDATE:** FEMA is in the process of conducting an evaluation of homes in the City to determine which should be designated Substantially Damaged in accordance with FEMA standards. However, approximately 1000 homes in the impacted areas have not been processed and are not yet included on the City's list. To find out the percentage of damage to your home, please call (985) 646-4330 or (985) 646-4394 between Monday - Friday 8:00AM and 4:00PM. We only have information for City of Slidell residents (this means that you receive a water bill from the City of Slidell) and only for those homes inspected by FEMA Inspectors to date.

**FEMA TRAILERS - IMPORTANT NOTICE:** If you have been notified by FEMA that your trailer will soon be delivered, it is important that you have your property prepared so as to avoid delays. FEMA will complete the actual hook-up process, but the property owner is responsible for ensuring that services are available, including electrical, water and sewer services. It is imperative that the property owner locate the sewer cleanout access. Though this access is easier to locate on more recent constructions, some older constructions may not have that access area visible. In these cases, property owners should contact a plumber, or the City of Slidell's Department of Public Works at (985) 646-4258 to have your name put on a waiting list of residents who need assistance in locating this access area. Due to the number of residents currently awaiting assistance for this service, the wait could be several days, so please contact us at once to add your name to the list. This will help to ensure minimal delays when FEMA is ready to deliver the trailer.

**ILLEGAL SIGN REMOVAL:** Beginning November 30, the City of Slidell will begin a comprehensive sweep throughout the city to remove and destroy all illegal temporary signs and banners. The streets have become littered with these roadside signs advertising businesses and/or services. Many of these signs are on public rights-of-way making driving conditions at some intersections hazardous. These signs are illegal and the City of Slidell is asking businesses to remove their signs by November 30. On this date, city officers will begin removing and destroying the signs. In addition, violators will be fined.

Any business that is using signs and banners to advertise goods, services, or special business activities must have a valid permit issued from the City of Slidell's Building Safety Department. According to Slidell's Zoning Ordinance, Section 2.23, Sign Regulations, snipe signs are prohibited and it is unlawful to attach any sign to trees, bushes, landscape materials, utility poles, or fences.

#### **ONGOING SERVICES:**

**MAIL DELIVERY:** The Postmaster has informed us that delivery of mail will resume in all areas within Slidell, including those which have been unable to receive mail since the hurricane. Mail will be delivered **ONLY** to addresses which are occupied (either in the original dwelling or with a temporary trailer.) There is no need to complete any paperwork to resume delivery. For those residences which remain unoccupied, you can continue to pick up your mail at the Post Office on Hwy. 190.

The West Slidell post office located on Hwy 190 is open and offering full services, including mail pick up. The Olde Towne office on 2nd Street is now operating out of a mobile unit located in their parking lot. It offers full retail services but you cannot pick up mail from this unit. Hours of operation are Monday - Friday 8:00 a.m. - 3:30 p.m. All collection boxes are open and picked up each afternoon.

**OCCUPATIONAL LICENSE RENEWALS:** Because of the City of Slidell's limited phone lines, space and personnel, if your business changed LOCATION, TRADE NAME, OWNERSHIP or CORPORATION/LLC, contact our Finance

Department by mail at P.O. Box 828, Slidell, LA 70459, drop box at 2045 Second Street, e-mail at [occupationallic@cityofslidell.org](mailto:occupationallic@cityofslidell.org), fax at 985-646-4223, or submit a Citizen Work Order on the city website [www.slidell.la.us](http://www.slidell.la.us) to obtain the required forms.

If your business CLOSED, please indicate on the renewal form when business closed, sign and date. Return the renewal form to this office by mail, drop box, or fax so that your business file can be inactivated. An e-mail can also be sent to [occupationallic@cityofslidell.org](mailto:occupationallic@cityofslidell.org) or submit a Citizen Work Order on the city's website.

For security purposes, payments must be made by mail or drop box. No over-the-counter payments.

**DEBRIS REMOVAL:** The Army Corps of Engineers has the FEMA contract for debris removal throughout the City of Slidell. Property owners are urged to get all debris curbside as soon as possible. It is helpful to keep your debris in four separate piles: tree debris, construction debris, appliances, and household garbage. Four separate groups are picking up these piles. They have already made several passes through each neighborhood as the recovery efforts continue over the next few months.

To date, 716,565 cubic yards of debris has been removed from within city limits to dumping sites. 12,517 truck loads, ranging from 27 - 75 cubic yards per truck, have passed through dump sites. Contractors are attempting to run 70 trucks per day.

**WHITE GOODS / APPLIANCE PICK UP:** The Environmental Protection Agency and the Army Corps of Engineers have hired contractors to pick up refrigerators, freezers, A/C units, washers and dryers, stoves, dishwashers, microwaves, and hot water heaters that were damaged by the hurricane. Please set these items curbside immediately to help speed up the process.

Please try to duct tape refrigerators and freezers shut, especially if they contain rotten food. The refrigerators and freezers will be taken to an isolated site at Camp Villere to be decontaminated by the EPA and recycled. For safety purposes, the public will NOT be allowed to drop off these items to Camp Villere and will be turned away. The EPA is carefully monitoring this process.

Also, the EPA has asked residents to have a certified A/C technician remove the freon in their units before setting these items curbside.

**COMPUTER DISPOSAL:** Be careful if you are throwing out computers damaged by Katrina. Don't leave computers out on the street where your personal information could be retrieved from the computer's hard drive. Protect yourself from identity theft. Take out and keep the hard drive before you throw out your computer.

**GARBAGE PICK UP:** Garbage pick-up is back on its regular schedule and picking up twice a week. Please place your garbage in front of other debris where the drivers can see it.

**EMERGENCY CLEAN-UP EFFORTS:** Our city crews continue to clean out drainage canals and repair damage to work sites and stations throughout the city. The city is also working a comprehensive sweep of the neighborhoods from south to north and will assist with emergency clean-up efforts and tree removal to those in need.

**TREES:** Crews are also working in each quadrant of the city, street by street, to cut down trees and limbs that are leaning and/or hanging dangerously over public rights-of-way.

**CLEANUP:** Several organizations are helping with gutting homes including Operation Blessing located in the old Schwegmann's parking lot, Jesus Christ Church of Latter Day Saints on Robert Road, First Baptist Church on Pontchartrain Drive, and Grace Memorial Church on Pearl Acres Street. Please register your property address at one of these locations. Operation Blessing and the Jesus Christ Church of Latter Day Saints are also helping residents with emergency tree removal at no charge.

**NOTICE FROM ST. TAMMANY PARISH TAX ASSESSOR:** Due to the devastation caused by Hurricane Katrina, the assessor's office has opened the tax roll for public inspection for an additional 2-week period. If your property sustained damage, please file a review form either in writing, by fax (985) 809-8190, or in person stating the property address or

location, assessment number if possible and the name of the owner of record, along with a description and estimate of the damage. You may download the review form from [www.stassessor.org](http://www.stassessor.org).

**VETERAN ADMINISTRATION** is currently offering services on the campus of NorthShore Regional Medical Center on 100 Medical Center Blvd. in the parking lot of the hospital's education, medical staff and business development departments. Hours of operation will remain Monday - Sunday 8:30 a.m. - 3:30 p.m.

**JOB CENTER:** The East St. Tammany Job Center has moved locations and is now operating out of the Bethany Lutheran Church, 627 Gause Blvd. They are providing Disaster Unemployment and Louisiana Unemployment Assistance, Job Listing Assistance, and administering grant monies for Humanitarian and Clean-Up Jobs. Operating hours: 8 a.m. - 5 p.m.

**EMPLOYMENT DATABASE OFFICE:** The LDS Emergency Response Team has opened an unemployment office at the Jesus Christ Church of Latter Day Saints at 480 Robert Blvd. They have an employment database with over 3,000 jobs available in the area. Anyone wishing to view the database may visit LDS Church or call (985) 649-2776 or (985) 649-4563.

**SBA LOANS:** Small businesses hurt by hurricanes Katrina and Rita are eligible for a new U.S. Small Business Administration-backed loan of up to \$150,000 being launched this week to help speed financing for recovery and rebuilding. The loans will be delivered through local banks and handled under an expedited process that can deliver a response in 24 hours or less. For more information, see press release under Emergency Information link.

**NEIGHBORHOOD WATCH:** The Arkansas National Guard is assisting the Slidell Police in protecting neighborhoods that were effected by the hurricane. The National Guard troops are patrolling these neighborhoods 24 hours a day / 7 days a week. In addition, the Slidell Police Department is asking for subdivisions to put their Neighborhood Watch groups back in effect. Because of the tremendous surge in out-of-town visitors and workers, keep careful watch on your property and your neighbor's property and please report any suspicious or criminal activity to the Slidell Police at 643-3131.

**RED CROSS:** The Red Cross drive-through center is closed. The Red Cross assisted more than 55,000 and distributed more than \$19 million at the Slidell center.

**MEDICAL CARE:** Both Slidell Memorial Hospital and Northshore Regional Medical Center are both up and running.

**FEMA:** FEMA has set up offices in John Slidell Park so that residents may apply for assistance. They are open Monday - Saturday from 9:00 a.m. to 7:00 p.m. You may also apply by calling 1-800-621-FEMA or 1-800-621-3362, or register online at [www.fema.gov](http://www.fema.gov).

Please inform FEMA if you are in need of transitional housing to get your name on the list. FEMA has begun bringing in temporary housing for Slidell residents displaced by Hurricane Katrina. FEMA will determine housing priority.

**ELECTRICITY:** Cleco reports that all customers whose homes and businesses can accept power in this area should have power. There have been outages around the city caused by debris removal crews accidentally cutting the lines with their equipment. If you do not have power, Cleco is asking that you report it to 1-800-622-6537.

If your electrical panel was submerged by water or received damage, a licensed electrician must notify the Building Safety Department that your panel is ready to be energized. This department will then notify Cleco. A licensed electrician must call 645-3651 to file process to restore power and to make all necessary electrical repairs. For more information or assistance on restoring your power, please contact Cleco at 1-800-622-6537.

**WATER AND SEWER SERVICES:** Our water utility system and sewer system are operational and the water system has been re-chlorinated. The drinking water is safe to drink. City crews continue to clean out our many drainage canals and maintain the sewer treatment plants 24/7.

**TELEPHONE SERVICE:** For information on business restoration of service, call 1-800-247-2020. For residential restoration of service, call 1-877-737-2478.

**CABLE TELEVISION:** Charter Communications has completed all main line restoration work in most areas of St.

Tammany Parish with the exception of certain lake front areas near Slidell. If you are still without service, please call our Customer Service number at **1-888-821-4559**. The areas still under construction in the Slidell area are Canulette Road, Camellia Road, Indian Village, East, West and Middle Pearl, River Oaks, Eden Isles, Highway 11 to the 5 Mile Bridge, Avery Estates, Pirates Harbor, Treasure Isle and Rigolets.

Slidell Office Hours are Monday thru Friday 8:00AM to 5:00PM and Saturday from 9:00 AM to 12:30 PM.

**TARPS:** The Army Corps of Engineers is providing temporary roofing through FEMA's Operation Blue Roof. You may also call 1-888-ROOF BLU for assistance.

Operation Blessing is also assisting in roofing tarping. You may sign up for their services at the old Schwegmann's building on Gause Blvd.

**PROPERTY REPAIRS:** A reminder about repairs done on your property: if you are hiring a contractor to make repairs on your home, please verify that the contractor is licensed and insured, get a written contract, do not give any money in advance, do not pay more than the price stated in the contract, and verify that the contractor has a work permit issued by the City of Slidell before any work begins.

**PRICE GOUGING/EVICTION:** Contact the Slidell Police Department at 643-3131 to report price gouging. People with questions about apartment evictions or who wish to report price gouging to the state, should contact the Consumer Protection Agency at 1-800-351-4889, the Office of Emergency Preparedness at (225) 925-7455, or the Louisiana State Bar Association, Disaster Relief Committee at 1-800-310-7029.

**SCAM ALERT:** The police have had reports of scam artists, posing as agents with the U.S. Grants Department, calling residents and claiming that they were selected to receive grant money and need their for bank account number to deposit the money. This is a scam. Do not give out any personal information, social security numbers, or bank account numbers.

Also, there is a group of individuals posing as FEMA representatives charging residents \$2,000 to set up their FEMA trailers. This is a scam. Do not give them any money. FEMA provides this service free of charge.

**MESSAGE FROM PLANNING DEPT:** Residents may not remove trees that were unaffected by the storm - oaks and magnolias 12"+ diameter or any other species 15"+ diameter - without a permit issued from the City of Slidell Planning Department. Residents will be fined \$500 per tree for cutting down these trees without a permit.

**TRAFFIC:** Traffic is extremely slow throughout the city due to the number of residents, volunteers, and clean-up crews in Slidell. Expect delays throughout the city. The Slidell Police Department asks for your patience while our city is trying to get back to normal.

**IMPOUNDED VEHICLES:** Any vehicles that were parked in city rights-of-way interfering with debris removal have been impounded and can be picked up at the old City Barn on Bayou Lane (near Heritage Park). It is imperative that we keep all rights-of-way clear so that the city can continue its clean-up efforts. If it is necessary to impound a vehicle, the vehicle owner will be responsible for all related charges.

**SCHOOLS:** St. Tammany Parish schools reopened October 3. Please continue to check their website [www.stpsb.org](http://www.stpsb.org) for daily updates.

Several Slidell schools were damaged and are platooning as follows:

Salmen High School is platooning at Northshore High. Northshore High students attend classes from 7:00 a.m. - 12:37 p.m. and Salmen students attend from 1:15 p.m. - 6:55 p.m. St. Tammany Jr. High and Slidell Pathways platoon at Slidell Jr. High. Slidell Jr. High students attend class from 7:00 a.m. - 12:37 p.m. St. Tammany Jr. High students attend from 1:30 p.m. - 6:56 p.m. and Pathways from 1:30 p.m. - 6:25 p.m. Brock Elementary is sharing space at Abney Elementary and attend school at the same time. St. Margaret Mary is also hosting students from Our Lady of Lourdes School, while Lourdes classrooms are being repaired from the storm.

**ANIMAL SHELTER:** The Slidell Animal Shelter has reopened on 2700 Terrace Avenue off Old Spanish Trail. Phone: 646-4267.

**PARKS:** Heritage Park and the Children's Community Playground on Bayou Lane and the playgrounds at John Slidell Park on Robert Blvd. and Fritchie Park on Howse Beach Road have reopened to the public. Parks at Rue Rochelle, Cawthorn, Tasmania, Possum Hollow, Breckenridge I and II, and Griffith Park have also reopened. We cannot allow play on the city's baseball/softball fields at any of our parks because we are in the process of cleaning the large amount of debris on the fields.

**RECREATION:** Pinewood Country Club golf course is open for nine holes.

**SHOPPING:** North Shore Square is now open from 10 a.m. to 9 p.m. Monday through Saturday, and noon to 6 p.m. on Sundays. Department stores that are open are Dillard's, JC Penney's and Sears.

The City of Slidell extends a very gracious thank you to the many businesses, individuals, and the volunteers from throughout the United States and Canada whose hard work and dedication have made a tremendous difference in our city's recovery efforts. We appreciate all you are doing for us!

Thank you and stay safe,  
Mayor Ben Morris